Energy Quality Policy

PV Generation fully recognise in terms of the delivery of high-quality sustainable systems to its clients. We are committed to continual improvements in the quality of our service and continual improvement of the effectiveness of our quality management systems.

Our quality objectives are to:

- Reduce non-conformances.
- Invest in staff training.
- Sustain standards.
- Monitor customer feedback.

To achieve these targets, PV Generation has implemented a quality management system to meet ISO 9001:2015.
PV Generation is committed to continually improving the quality of sustainable systems that they deliver to their client, for the best value and service provided to our customers and deliver quality Mechanical and Electrical builds.
In enhancing customer satisfaction in the product and service we will ensure long-term growth and success of the business. The company's strategic direction is that, it is our desire, and intention, to continue to deliver quality systems that is consistent with quality.
Commitments to quality management include:

- To consistently provide a Quality service that meets the needs and expectations of our customers.
- To set Quality objectives and review progress in achieving those objectives
- To comply with the requirements of the requirements of the ISO 9001 quality standard and continually improve the effectiveness of our Quality management system.
- To communicate the quality policy to those working under our control
- To ensure the policy is understood by staff and is applied within the company.

To staff: the success of the ISO 9001 system at our company is dependent upon the commitment given to it by yourself and your work colleagues. All work-related activities asked of you as an employee are important in delivering a quality product and service to our customers and to the success of the business.
The quality policy is available to interested parties including sub-contractors, suppliers, and the public on request.
The policy will be displayed at our premises and on construction sites where we operate as the main contractor.
The Quality policy will be reviewed for continuing suitability at least annually.

Signed: Richard Liner
June 2023